



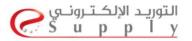
The Voice of Supplier's channel Guide

How to Submit Suggestions & Complaints?



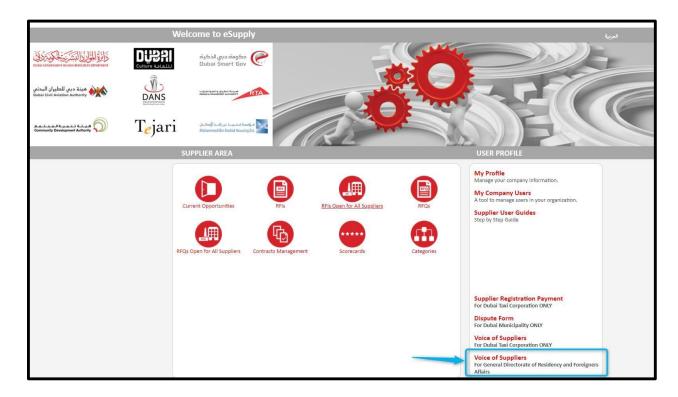
- 1- Browse to the platform Login page: https://esupply.dubai.gov.ae/
- 2- On the Login page, enter your Username and Password, and click to Enter the platform:



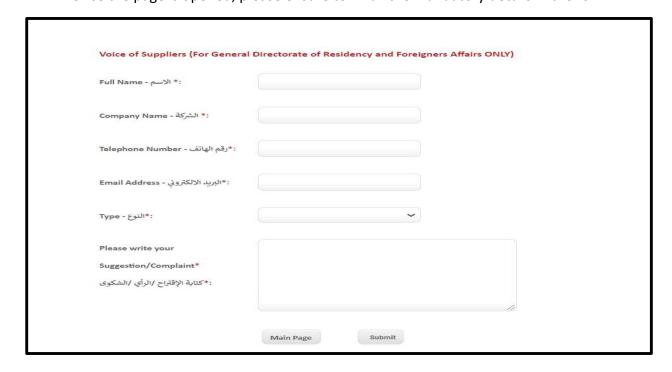


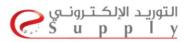


3- To submit a suggestion or a complaint to GDRFA as supplier, from the main page after login under 'user profile' are on the right-hand side click on 'Voice of Suppliers'



4- Once the page is opened, please ensure to fill all the mandatory details in the form.







While filling the form, ensure to select the type of request you are submit whether it is suggestion or complaint



5- Once you complete all the de ail lea e click on "Submit" to proceed.



You will be redirected to confirmation page showing the details of your request and you will receive an email confirmation.



GDRFA will get back to you within 21 Working Hours.

Thank you!

Need assistance?

Phone: (800Tenders) / (+971) 800 8363377

Email: sourcingsupport@tejari.com